INSTALLATION

As *Root,* Install the FrontDesk Server

It is necessary to install the applications as "root" to be able to write and create the files and directories required for FrontDesk.
Log on as "root" to the machine you want to be the FrontDesk Server and double click the **FDserver** package icon.
This will start the Installer application. Click the Install button and a panel will ask for confirmation. A default directory for the FrontDesk Server and data files is created in "/etc". (/etc/frontdesk)

As *Root* , Use The FrontDesk.install program

After the Installer package has installed the FrontDesk directory and files, you need to run the "FrontDesk.install" program in   "/etc/frontdesk" by double clicking it. This starts the server and completes the server installation.

· The Install program is an executable script that first makes sure that the installation is being run as "root". The Installer program then adds a line to the "/etc/rc.local file" which starts the FrontDesk Server at boot time and then starts the FrontDesk server.

· Message Security is an option allows only the person receiving a FrontDesk message to read it. The FrontDesk default security mode is non-private, allowing any FrontDesk user to read any other FrontDesk user's messages.

   paste.tiff ¬   *Message security can only be initialized by typing 'y' to the security option in the FrontDesk.install program. Any other keyboard input will result in the default installation mode: no message security.*

· The security mode can be changed by logging in as "root" onto the FrontDesk server machine and re-running the FrontDesk. install program and enabling the "secure mode". You will need

to modify the FrontDesk entry in "/etc/rc.local" to reflect your change at start-up time.

Install the FrontDesk Application

The default installation directory for the FrontDesk application is the the LocalApps directory of each client machine.   FrontDesk may also be installed the login user's personal Apps directory ("~/Apps") or in a common directory shared across the network.

The FrontDesk application may be installed by the system administrator or the local user. "Root" access is not required.

· Write permissions must be available for the directory where you want to install FrontDesk.

Double click on the **FDclient** package to begin the installation. The Installer application will open and will ask for confirmation that FrontDesk be installed in the default LocalApps directory. Click OK if you accept the default installation directory or type in the full path name for the directory where you wish Front Desk to be installed.

Launching FrontDesk

To launch the application, find it in the LocalApps directory and double click the FrontDesk icon.

· It is recommended that you drag the FrontDesk application to a space on your application Dock. This enables you to set the Workspace Manager preferences to automatically open FrontDesk every time you login to your account. (See the NeXT Users Manual for more information on the Workspace Manager application).

· The first time you launch FrontDesk, the FrontDesk will assume "localhost" as the server. If a server is not found on "localhost", you will have the opportunity to open the Preferences option in the FrontDesk "Info" menu and type in the name of the machine where the FrontDesk Server is installed.

Licensing FrontDesk

 FrontDesk is licensed to allow two users to use all of the features of the application without an expiration date. We recognize that in some cases, this may not be enough users to fully evaluate the usefulness of FrontDesk in a workgroup environment . If you require a demo that enables more users, please call us and we can give you an expiring license to use.

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 Runs on NeXTSTEP 2.0 and Higher, MAB

Integrity Solutions Announces FrontDesk, The Network Message Center

Integrity Solutions announces the release of FrontDesk, a workgroup productivity tool. FrontDesk merges   "While You Were Out" telephone message notes and a traditional "In/Out" board with the powerful network capabilities of NeXTSTEP. Designed for a networked workgroup, FrontDesk provides a cost effective solution to keeping track of telephone messages and availability of office staff. Non-NeXT users on a heterogeneous network can also reap the benefits of FrontDesk telephone message management and staff availability tracking.

 FrontDesk features include;

> Client/Server Architecture
> Integrated In/Out Board and "While You Were Out" Messaging System
> Optional NeXTMail or ASCII email Message Delivery
> Hot Keys for Status Updates
> Operates over SLIP Connections
> Full RTF Support in all Message and Comment Fields
> Urgent Messages are Color-coded (User selectable)
> Type-ahead Selection
> Message Printing

On-Line Help
User Defined Personal Profiles
Date and Time Stamps for Messages
Support for NeXTmail Pictures
Icon Animation Alerts for Unread Messages
Message Archiving
Message Forwarding
Secure Mode for Message Privacy
Ability to Add Guest Users

"Before FrontDesk and our network of NeXT computers, we would have to make a special point of going up the the receptionist   2-4 times a day to make sure we had all of our current messages," said Dr. John Andrews of the College of Veterinary Medicine at Iowa State University in Ames, Iowa. "Many of our messages would be a few hours old when we retrieved them," he continued, "FrontDesk has been a blessing, now we know immediately when a call is received."

The demo version of FrontDesk is fully functional and will serve 2 users. The suggested retail price of FrontDesk is $59.00 for each user.

For more information on FrontDesk, a demo copy or license or to order licenses, contact:

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